

“IT in a Box” Saves Peachtree Corners, Georgia \$66,459 in launching its IT Infrastructure



➔ GMA helps city procure equipment to start operations, launch website, data backup & disaster recovery, and email

As one of the newest cities in Georgia, Peachtree Corners is located in fast-growing Gwinnett County in metro-Atlanta. Located near successful business clusters such as Technology Park and The Forum, Peachtree Corners is a planned community that is now the largest city in Gwinnett County. Like any new city, Peachtree Corners is creating everything from scratch – from its vision of the future to the most tactical aspects of its operations.

Challenge

From the start, Peachtree Corners needed robust IT to help them hit the ground running. Like most cities, they needed a website, basic hardware to help run operations, software licensing, and email. Without the basics in place early on, Peachtree Corners would not be able to effectively serve citizens – and these citizens would be watching this new city very carefully.

In addition, Peachtree Corners also had to think about ongoing costs that included data backup, disaster recovery, website hosting, website content management, hardware support, and access to a helpdesk. The city had not yet budgeted for long-term future IT costs, and the potential high cost of building an IT infrastructure seemed daunting.

Solution

Peachtree Corners solved these challenges by using the Georgia

Municipal Association’s “IT in a Box” service. Powered by Sophicity, “IT in a Box” is a complete IT solution for cities and local governments. The service includes a website, online payments, onsite data backup, unlimited offsite storage of data backups, email, document management, Microsoft Office for desktops, server, desktop, and mobile management, vendor management and a seven-day a week helpdesk.

Results

“IT in a Box” helped Peachtree Corners:

- Launch a high quality, user-friendly website.
- Ensure a highly available and dependable email system.
- Mitigate the risk of data loss through onsite and offsite server backups.
- Procure and configure computers and network equipment needed to start operating.
- Provide enterprise-level helpdesk support for its staff along with day-to-day technology monitoring and maintenance.

Peachtree Corners saved \$66,459 of the costs typically spent launching a city network of their environment and size. “IT in a Box” helped Peachtree Corners establish a strong technology foundation and create a predictable IT budget.

➔ “Sophicity was instrumental in getting Peachtree Corners off the ground and running in regards to all aspects of IT. They provided the City with outstanding service in putting together the entire IT infrastructure from the desktop computers and servers to the security to protect it. The support team did an outstanding job during those first pivotal moments of setting up users for email, answering phone calls for support, and establishing security settings for each user based on their role with the City. Sophicity was also integral in helping the City build, launch and maintain our website.” - Accounting Manager/Clerk of Court Brandon Branham



Sophicity is an IT services and consulting company providing technology solutions to city governments and municipal leagues. Among the services Sophicity delivers in “IT in a Box” are a website, online payments, onsite data backup, unlimited offsite storage of data backups, email, document management, Microsoft Office for desktops, server, desktop, and mobile management, vendor management and a seven-day a week helpdesk. [For more information, visit www.sophicity.com.](http://www.sophicity.com)